From: Yolanda C. Rams [mailto:yrams19@gmail.com] Sent: Monday, April 01, 2013 8:31 PM To: #LPI Input Cc: Yolanda C. Rams Subject: REQUEST ASSISTANCE WITH MY LENDER SETERUS:

-- To whom it may concern at FDIC:

I am requesting your assistance for you to please, investigate my Lender, Seterus who is forcing me to have additional Flood Insurance. Please, stop Seterus from forcing me to have more insurance.

I refinanced with Quicken Loans about 5 months ago and my mortgage requires that I have insurance included with the mortgage that was part of my refinance. In addition I pay a Mandatory Homeowners Insurance for Hazard and Flood.

After Quicken Loans sold my Loan back to Seterus, Seterus is now forcing me to pay for more Flood Insurance in addition to all the insurance that I mentioned above that I already pay for. I feel totally exploited by Seterus forcing the Insurance on me. Please, help. Thank you, kindly.

Sincerely,

Yolanda C. Rams, Realtor --- Cell: 954-224-3674 Coral Shores Realty Inc. 8320 W Sunrise Blvd., Suite 104 Plantation, FL 33322 Office: 954-858-8500 Ext. 421 Toll Free: 888-658-1983 Ext. 421 E-Fax: 954-343-0878 Toll Free: 888-658-1993 E-mail: yrams19@gmail.com http://www.Rams-Realtor.com

YOU CAN MAKE A DIFFERENCE! The highest compliment I can receive is a referral of friends, family, and business associates. I value the faith and trust placed in me. Thank you! TURNING YOUR DREAMS INTO AN ADDRESS !